

Issues in Knowledge Management

Mohamad Fauzan Noordin



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ISSUES IN KNOWLEDGE MANAGEMENT

Editor

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TABLE OF CONTENTS

| | |
|-----------------|-----|
| Dedication | i |
| Preface | vii |
| Acknowledgement | ix |
| Introduction | xi |

Part I: Fundamental of Knowledge Management

| | |
|--|----|
| Knowledge Capture in Islam | 1 |
| Hafizah Reh and Mohamad Fauzan Noordin | |
| Knowledge Management: Interpretation from Qur’anic Verses | 11 |
| Azizah Hassan and Mohamad Fauzan Noordin | |
| Managing Tacit Knowledge Among Knowledgeable Workers | 33 |
| Mohamad Fauzan Noordin and Noor Azura Zakaria | |

Part II: Knowledge Sharing

| | |
|---|----|
| Beyond Knowledge Sharing: Software Piracy from Islamic Perspective | 41 |
| Azizah Hassan and Mohamad Fauzan Noordin | |
| Knowledge Management and Knowledge Sharing: A Literature Study | 53 |
| Hindh Ali, Hussain Waheed and Mohamad Fauzan Noordin | |
| Knowledge Management Strategies to Encourage Knowledge Sharing in Maldives | 61 |
| Hindh Ali, Hussain Waheed and Mohamad Fauzan Noordin | |
| A Case Study on Strategies to Encourage Knowledge Sharing in Maldives | 75 |
| Hindh Ali, Hussain Waheed and Mohamad Fauzan Noordin | |

| | |
|--|-----|
| Knowledge Sharing: State of the Art | 85 |
| Noor Azura Zakaria, Bibi Saidah Pathan, Fateema Lambensa, Zubaidah Muataz and Mohamad Fauzan Noordin | |
| Research Methodology for Knowledge Sharing Behaviour in Organization | 93 |
| Noor Azura Zakaria, Bibi Saidah Pathan, Fateema Lambensa, Zubaidah Muataz and Mohamad Fauzan Noordin | |
| Knowledge Management from Islamic Perspective: A Focus on Knowledge Acquisition, Sharing and Application | 101 |
| Rohaimi Abdullah and Mohamad Fauzan Noordin | |
| Knowledge Sharing Using Semantic Web | 115 |
| Hafizah Reh and Mohamad Fauzan Noordin | |
| <i>Part III: Knowledge Management in Organization and Nations</i> | |
| Roles of Knowledge Management in Ensuring the Quality of Higher Education | 127 |
| Aziz Ahmed Almaadeni, Muhammad Aydin and Mohamad Fauzan Noordin | |
| Knowledge Management Software in Organization | 135 |
| Kairo Abdulroseh and Mohamad Fauzan Noordin | |
| Non Government Organizations and Knowledge Management: State of the Art | 145 |
| Nuha Abdullah Hassan and Mohamad Fauzan Noordin | |
| Background of Knowledge Management in Non Government Organizations | 151 |
| Rifhan Abdul Ghafir and Mohamad Fauzan Noordin | |
| Implementation of Knowledge Management System for the Support of Non Government Organizations: Research Model and Framework | 157 |
| Salihatun Nisa' Abd Kareem and Mohamad Fauzan Noordin | |
| Knowledge Management System for Disaster Case | 165 |
| Nuha Abdullah Hassan and Mohamad Fauzan Noordin | |

| | |
|---|-----|
| Research Model and Framework for the Support of Humanitarian Assistance/ Disaster Relief in Malaysia | 173 |
| Salihatun Nisa' Abd Kareem and Mohamad Fauzan Noordin | |
| The Key Elements of Knowledge Management System in NGOs | 179 |
| Salihatun Nisa' Abd Kareem and Mohamad Fauzan Noordin | |
| Proposed Solution and Discussion for Implementing Knowledge Management System in NGOs | 185 |
| Rifhan Abdul Ghafir and Mohamad Fauzan Noordin | |
| Information Technology Approaches to Knowledge Management in Various Organizations | 195 |
| Fajri Achmad Maulana and Mohamad Fauzan Noordin | |
| Information Technology with Knowledge Management: The Challenges and the Benefits | 211 |
| Fajri Achmad Maulana and Mohamad Fauzan Noordin | |
| The Implementation of Knowledge Management Process in A Shared Service Centre Company | 225 |
| Sahidan Abdulmana, Fauzan Alfariti and Mohamad Fauzan Noordin | |
| Cross Organizational Knowledge Repository Framework for Management Consulting Firms | 235 |
| Md Nessar Udin, Azizah Hassan and Mohamad Fauzan Noordin | |
| Knowledge Management System as the Combating Tool of Cybercrime on Organizations | 257 |
| Burhan Saleh and Mohamad Fauzan Noordin | |
| Implication of Knowledge Management in Disaster Recovery: In Malaysian Context | 271 |
| Md Nessar Udin and Mohamad Fauzan Noordin | |
| Integration of Knowledge Management in Human Resources Management Activities | 283 |
| Rohaimi Abdullah and Mohamad Fauzan Noordin | |

Part IV: Knowledge Management in Web 2.0

Islam and Knowledge Management in Enterprise Based on Social Network 305

Sahidan Abdulmana and Mohamad Fauzan Noordin

Social Media as a Knowledge Management Tool: The Use, Potential and Challenges 317

Ahmed Abdul-Aziz Abbas and Mohamad Fauzan Noordin

Kids Website Suitability Assessment: Knowledge Discovery to Investigate the Appropriate Features 331

Muna A. Ali, Rasheed Nassr and Mohamad Fauzan Noordin

The Role of Data Mining and Knowledge Management in Classification the Content of Kids Website 339

Muna A. Ali, Rasheed Nassr and Mohamad Fauzan Noordin

Kids Website Suitability: Proposing Knowledge Management Assessment Methodology 347

Muna A. Ali, Rasheed Nassr and Mohamad Fauzan Noordin

The Application of Knowledge Management for E-Learning to Distribute Islamic Knowledge and Fatwa 355

Fauzan Alfariti and Mohamad Fauzan Noordin

IT to Support Muslim's Small and Medium Enterprises: Toward Knowledge Based Economy in Saudi 365

Ahmed Abdul-Aziz Abbas and Mohamad Fauzan Noordin

An Overview of Semantic Web Technologies 375

Hafizah Reh and Mohamad Fauzan Noordin

Part V: Knowledge Society

Overview of Knowledge Society in Malaysia 383

Salihatun Nisa' Abd Kareem and Mohamad Fauzan Noordin

Towards Knowledge Society in Malaysia: Characteristics, Trends and Challenges 389

Azizah Hassan, Md Nessar Udin and Mohamad Fauzan Noordin

INFORMATION TECHNOLOGY APPROACHES TO KNOWLEDGE MANAGEMENT IN VARIOUS ORGANIZATIONS

Fajri Achmad Maulana and Mohamad Fauzan Noordin

Abstract

In the slowdown economic situations, the organization needs to make a strategy for the organization to survive. Information technologies (IT) is one of the important components for providing the solutions of the issues as well as a successful knowledge managements' enabler (Skyrme, 1998). The field of knowledge management (KM) is concerned with the support of all processes connected such as generation, distribution, storage and use of knowledge in the broadest sense (Hofer-Alfeis, 2003; Schutt, 2003; Bohm, Karsten & Alexander, 2005). KM also can support the organizations and the company to seek competitive advantage in the marketplace. The IT has a role to support the knowledge processes. Hence, KM and IT are mutually interrelated. This paper is discussed the relation between Knowledge Management and Information Technology in some organizations, examine from different cross-disciplinary IT domains.

21.1 Introduction

Nowadays, the company or the organization performances and innovations become one of the main goals of the success to compete in